

Austin Osueke
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webdesigner@eigomanga.com

Austin Osueke is a skilled Web Producer, UX Designer, and Project Manager with expertise in front-end design, .NET technologies, and WCAG compliance. He has led cross-functional teams to deliver large-scale digital projects, creating inclusive, user-friendly experiences across platforms. Organized and detail-oriented, Austin excels in Agile environments, ensuring timely, high-quality results while collaborating effectively with designers, developers, and stakeholders.

Professional Website – <http://www.austinosueke.com>

Graphic Design Portfolio - PDF Version – <http://www.eigomanga.com/portfolio/aosueke.pdf>

Website Designs -

<http://www.eigoMANGA.com>
<http://www.ComicDistro.com>

Mobile Apps -

ComX VR (iOS, Android)
Comic Climax (iOS, Android)

Email Designs -

<http://eigomanga.com/sandisk/email/4>
<http://ympl.com/zFCdXq>
<http://eigomanga.com/portfolio/wpd3.jpg>

Powerpoint Presentations -

<http://www.eigomanga.com/distro/Comic-Distro.pdf>

Skills:

Project Management:

Microsoft 365, Jira, Agile Methodologies, Scrum 3.0

Leadership:

Team Coordination, Cross-Functional Collaboration, Remote Team Management

Graphic UI/UI Design:

Figma, Sketch, PowerPoint, Keynote, Adobe Creative Suite, Justintime

Technical Proficiency:

Pega, .NET, C#, HTML5, CSS3, JavaScript, PHP, MySQL, React, jQuery

Testing & QA:

User Acceptance Testing (UAT), Quality Assurance, Bug Tracking, Code Reviews

Tools:

Adobe AEM, **ShortPoint**, TeamSite, Microsoft 365, Quip

CMS:

Adobe AEM, **SharePoint**, TeamSite

Mobile Development:

GoogleVR, Unity, Android Studio, Xcode

Professional Experience:

Business Analyst / Web Tester: Internal Revenue Service (IRS), Washington, DC (May 2023 – Sept 2023, Nov 2024 – April 2025)

- Created UI/UX wireframes, prototypes, and mock-ups for IRS's internal web apps, ensuring interactive and accessible designs.
- Developed design documentation/specs for developers with a focus on WCAG compliance.
- Delivered technical solutions for IRS tax processing systems, ensuring security and compliance with federal standards.
- Implemented User Acceptance Testing (UAT).
- Held IRS MBI Clearance for sensitive projects with the Internal Revenue Service (IRS).
- Supported high-security tasks while maintaining compliance with IRS regulations and guidelines.

Environment: Pega, JIM (Justinmind), Storybook, HTML5, JavaScript, TypeScript, CSS3, React, Web Components, Playwright, Cypress

Lead UX Designer: Apple, Santa Clara, CA

(June 2022 – April 2023, Sept 2023 – Feb 2024) * Consultant

- Integrated Pega with HTML5, CSS3, JavaScript, TypeScript and Angular 14 to create WCAG-compliant UI/UX designs and prototypes for internal apps.
- Developed detailed Pega-inclusive design specs for seamless developer implementation.
- Utilized Pega in A/B testing to refine designs based on user interaction data.
- Created UI/UX wireframes, prototypes, and mock-ups for Apple's internal web apps, ensuring interactive and accessible designs.
- Performed daily maintenance and content changes on Apple's e-commerce web sites.
- Developed design documentation/specs for developers with a focus on WCAG compliance.
- Designed and created web content using Sketch (equivalent to Figma).

Environment: Sketch, HTML5, JavaScript, TypeScript, CSS3, Pega, **SharePoint**, SharePoint, React, Angular 14, Quip, Keynote, Microsoft 365, Agile Methodologies, Adobe AEM (CMS)

Lead UX Engineer: Cisco Systems, San Jose, CA**(November 2018 – June 2022)**

- Leveraged Pega to maintain and update web content, ensuring compatibility with React and jQuery.
- Produced Pega-based design documentation, streamlining development processes.
- Created UI/UX wireframes, prototypes, and mock-ups for Cisco's internal web apps, focusing on interactive and universal design principles using Figma.
- Developed design documentation/specs for developers, ensuring WCAG compliance.
- Implemented User Acceptance Testing (UAT).

Environment: Figma, HTML5, JavaScript, CSS3, jQuery, Pega, React, Microsoft 365, Agile Methodologies.**Web Producer: Maxim Integrated, San Jose, CA****(May 2017 – November 2018)**

- Managed and tracked marketing campaigns using Salesforce, ensuring seamless integration with WCAG-compliant B2B e-commerce content.
- Designed and created web content using SharePoint.
- Created custom landing pages to support marketing and business needs with interactive designs.
- Implemented User Acceptance Testing (UAT).
- Conducted bug tracking, quality assurance, and code reviews.

Environment: HTML5, JavaScript, ASP, Adobe Creative Cloud, CMS (Adobe AEM, Adobe CQ, SharePoint), SharePoint, Workfront, Brightcove, Microsoft 365, Agile Methodologies, Salesforce.**Web Producer: Symantec, Mountain View, CA****(September 2016 – May 2017)**

- Performed daily maintenance and content changes on ASP (Active Server Pages) web pages.
- Maintained B2C e-commerce platform ensuring compliance with WCAG.
- Updated web pages, marketing collateral, and links for global products.
- Managed localization of new page content.
- Implemented User Acceptance Testing (UAT).
- Conducted bug tracking, quality assurance, and code reviews.

Environment: HTML5, ASP, CSS, QA, CMS, Adobe AEM (CMS), TeamSite, Jira, Agile Methodologies, Scrum 3.0, Ensign.**Certifications & Clearances:**

US Security Clearance: IRS MBI (Moderate Risk Background Investigation) Clearance, Active for IRS Projects ["Granted in 12/2023"]

Education:

Business Management, San Francisco State University, San Francisco, CA